

Holiday Booking Form

Name & Full Postal Address

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.....
.....
.....
..... Post code

Telephone Numbers

Day
Evening
Mobile

Booking Dates

From To

Number in your booking party

Adults
Children (under 16)

River Lodge / Grand Lodge

please delete property not applicable

Special Requests or Additional Information

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Payment Details

Total Cost of Holiday

Dogs - £25.00 per week
(each)

Deposit Payable
(non refundable)

Discover The Broads Book
£3.50 each

Balance
(Immediate on short breaks or payable 6 weeks before
arrival on weekly lets)

Balance Due Date

**Please make cheques payable to: Miss K Siely
6 Orchard Way, Fleggburgh, Great Yarmouth,
Norfolk NR29 3AY**

Email Address

**Please advise of expected time of
arrival**

.....
If you require any assistance with
completing this form, please call
01493 369997 or 07801 589627

Signed

Date

An invoice will be raised on receipt of deposit cheque – **Provisional bookings will be held for a maximum of 7 days whilst awaiting a completed booking form and payment after which the booking will be cancelled**

CONDITIONS OF HIRE & ACCEPTANCE OF BOOKING

1. We reserve the right to cancel holiday lets without liability in exceptional circumstances. Alternative accommodation cannot be guaranteed if, through circumstances completely beyond our control (e.g fire, flood, weather conditions), we are unable to make available the property booked. Deposits and monies paid would be fully refunded in these exceptional circumstances
2. In the event of your having to cancel your holiday, we strongly recommend that you take out Holiday Cancellation Insurance.
3. We regret that deposits and monies are non-refundable, save as mentioned in clause 1, above.
4. The balance due on your holiday must be paid 6 weeks in advance of the start date.
5. Sorry, no refunds if you cannot complete your stay.
6. Hirers are responsible for making good any damage or breakages, replacing with like if possible.
7. The number of persons or pets must not exceed the number stated when booking except by prior arrangement, and shall not exceed the capacity as advertised.
8. Pets are only allowed on the understanding that they are not allowed on the furniture, and that they must be on a lead and under control at all times. They must not be allowed to be a nuisance to others and you must clear up after your dog and dispose of the waste appropriately. Owners must bring protective coverings for the furniture and pets are not allowed into the bedrooms. Please note that it is not allowed for animals to be left in the Houseboats unattended.
9. We reserve the right to decline group bookings other than those of family parties. Hen/Stag/Fishing parties must be notified at the time of booking.
10. The property must be left in a clean and tidy condition. If this is not the case we reserve the right to make an additional cost for extra cleaning. In some cases ie: as above, we may ask for a deposit which is refundable at the end of the booking contract or when the property has been checked and cleaned.
11. In the event of a complaint you should notify the Management immediately, so that, hopefully, any failings or cause for complaint can be dealt with.
12. Cars, cycles, and all other vehicles, accessories and contents are left at your own risk. We cannot be responsible for any loss or damage from or to a vehicle whatever its contents whatsoever.
13. Car parking is for two cars only
14. All bed linen is provided - We do not provide towels.
15. Holiday Accommodation will be available from 2.00pm on day of arrival, please vacate by 10.00am on day of departure. In 'off peak' season please check with us as accommodation is often available earlier if required
16. Electricity in by £1 coin slot meter.
17. A mooring is made available during your stay for a rented day-boat. Private boats are welcome if we have been made aware of this in advance at the time of booking and this will also be without charge. Any boats moored without our prior consent will be charged at £12.00 per day.

I agree to accept the above terms and conditions.

Signed Date